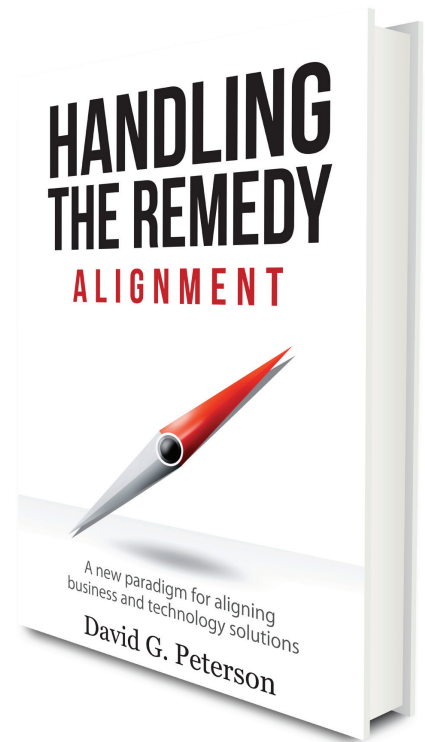


HANDLING THE REMEDY ALIGNMENT

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David G. Peterson

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Shaun Jansen

“ **David – Thank you for putting into words an easy to follow process for identifying alignment issues between staff and customers and how to address these issues. Your book describes the issues and provides an easy to follow identification process. I look forward to the next book in the series!**

Bill Thornley



David G. Peterson has extensive international experience managing projects and operations for large financial institutions. He has worked in North America, Europe, Middle East and Asia skillfully managing business and technical requirements, core systems enhancement and support, merger and acquisition integrations, business process reengineering, off-shoring and outsourcing.

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